

# ZINZINO BLACK FRIDAY 2020

## CUSTOMER GIVEAWAY OFFER (ALL OPEN MARKETS)

### **Order our BalanceOil+ Kit with Test – get one extra for FREE!**

Customers who purchase one (1) Premier BalanceOil+ Kit with Test during the campaign period will receive one (1) additional Premier BalanceOil+ Kit with Test at no extra cost. The offer ends November 28th at 4 pm CET (10 am EDT, 11pm HKT, 2am (+1) AEDT) or while supplies last. The offer applies to both subscription and prepaid orders.

### **FAQ (FREQUENTLY ASKED QUESTIONS):**

#### **What is Zinzino's Black Friday promotion?**

It's a limited offer valid for 48 hours only where you get two (2) BalanceOil+ Kits with Test for the price of one. The Black Friday Offer gives you this extra:

2 BalanceOil+, 300 ml

2 BalanceOil, 100 ml

1 BalanceTest

#### **Are all Premier BalanceTest Kits included in the offer?**

No, the offer only applies to the BalanceOil+ Kit with Test. All other kits are excluded from this offer, such as BalanceOil Kit, Balance Test Basic Kit (US), BalanceOil with Test, BalanceOil AquaX Kits and BalanceOil+ Vegan Kits.

#### **What is the promotion period?**

The promotion period starts at 4 pm CET / 10 am EDT / 11pm HKT / 2am (+1) AEDT, Thursday November 26th, 2020, and ends at 4 pm CET / 10 am EDT / 11pm HKT / 2am (+1) AEDT, Saturday November 28th, 2020. Any BalanceOil+ Kit with Test paid for before or after this time will not count towards the promotion and does not qualify for the free product.

#### **How can I qualify for the promotion?**

Simply place your order for any number of BalanceOil + Kits with Test during the promotion period. For every single order you place, you will automatically receive two (2) Premier BalanceOil+ Kits with Test. Please

note that the standard a subscription is activated automatically when your order is paid for. Customers living in the state of New York will receive a separate BalanceOil+ Kit as BalanceTests are not for sale in this region.

#### **Is there a limit to how many I can order?**

No, you are free to order as many Premier BalanceOil+ Kits with Test as you like during the campaign period.

#### **On which markets is this promotion valid?**

The Black Friday Sale is available on all Zinzino open markets, but the promotion does not apply to customers shopping from the global web shop.

#### **Can I return or exchange the free product?**

No. Any free product that is added to your order cannot be refunded or exchanged.

#### **What free product will be used in this offer?**

This offer will be giving away one (1) Premier Balance Oil+ Kit with Test for every placed order. No exchanges will be permitted on the free product.

#### **Will I be charged shipping on my order?**

If your order is not prepaid, standard shipping fees will apply.

#### **Offer rules**

The Black Friday 2020 offer is available from Thursday November 26th until Saturday November 28th. This campaign is running on all Zinzino open markets and across different time zones. We've listed the Central European Time (CET) and Eastern Daylight Time (EDT), Hong Kong Time (HKT) and Australian Eastern Daylight Time (AEDT) start and finish times below:

Starting at Nov 26th at 4 pm CET / 10 am EDT / 11pm HKT / 2am (+1) AEDT.

Ending at Nov 28th at 4 pm CET / 10 am EDT / 11pm HKT / 2am (+1) AEDT.

Best regards,  
Your Zinzino team