



# SOFT LAUNCH MALAYSIA

We are so excited to now launch Zinzino in Malaysia. If you want to expand your business further and register yourself as a Partner in Malaysia, please study the information below.



## CUSTOMER AND PARTNER REGISTRATION

Partner and Customer Registrations will be available today. Make it easy and convenient and register customers with any of our Start kits that includes a subscription or any of our Prepaid kits.



## OFFICIAL WEBSITE AND ZINZINOTEST.COM

To check your test results visit [zinzinotest.com](https://zinzinotest.com) which is available in English and Simplified Chinese.



## WEBSHOP

You can find the Malaysian webshop in English both for Partners and Customers at [zinzino.com](https://zinzino.com). This website will be translated to Simplified Chinese. All transactions are made under Zinzino Malaysia Sdn Bhd.

## PRODUCTS

Products available:

- BalanceOil+ 300 ml (Orange Lemon Mint and Grapefruit Lemon Lime);
- BalanceOil+ 100 ml (Orange Lemon Mint);
- BalanceTest;
- Skin Serum, 50 ml;
- Velixir.

To see all the Zinzino Products available for Partners and Customers in Zinzino Malaysia, take a look at the [Partner price list](#) in your File Library under Partner Material, or visit the webshop.



## CURRENCY

Prices will be in Malaysia Ringgit (RM). Invoices will also display Malaysia Ringgit (RM).



## PAYMENT

Zinzino offers payment via VISA and MasterCard & American Express. These payment methods are fast, safe, convenient and there is no fee. We will continue to develop more payment methods.



## DELIVERY AND FREIGHT COSTS

Our products will be delivered by City-Link Express & Radial. Tracking is available from the moment the packages leave the warehouse in Kuala Lumpur.

### FREIGHT COSTS HOME DELIVERY:

- Customer Premier and Prepaid Kits – RM15
- Subscription orders – RM15 per month
- Webshop orders – RM15
- Partner Kits – RM40 (Basic Partner Kit RM15)
- Partner Auto Orders – RM15 per month for delivery every month (RM7.5 /month for delivery every second month)



## CONTACT INFORMATION

Telephone: +60 379552222 (Opening hours 10 am to 7 pm weekdays, Malaysian Time)

E-mail Partners: [support.my@zinzino.com](mailto:support.my@zinzino.com)

E-mail Customers: [customer.my@zinzino.com](mailto:customer.my@zinzino.com)

### Zinzino MALAYSIA SDN BHD

Unit 69-3,

Block D The Suites Jaya One

Lot 72A Jalan Universiti Seksyen 13

46200 Petaling Jaya Selangor

Malaysia



## COMMISSIONS

You can read [here](#) the english version of Malaysian Compensation Plan. It can also be found in the Back Office --> File Library --> Partner material. A general video about the Compensation Plan is available on Zinzino.tv, [click here](#). Commissions will be paid in Malaysia Ringgit (RM) and specific terms for payout apply.

To be able to receive commission, you are required to upload documents to the web account to prove that you are the right ownership to the account reflective to information you provided during your partnership enrolment. Commission payment date will subject to “cooling off” period and payable only 14 days after commission period closing date or withdrawal from web account.

You can withdraw commission via the Partners web account, with a minimum of RM50 (withdrawal fee RM10). These payments will come from Zinzino’s company bank account, which is Zinzino Malaysia Sdn Bhd, CIMB BANK BERHAD 8007611592.

## PARTNER TOOLS

We want to do our best to get you started as a new Partner, with the best possible tools.

### BACK OFFICE ENTRANCE (SALES REP)

You can start free of charge as a Zinzino Partner (Back Office Entrance/Sales Rep) and you can earn retail profits and Cash Bonuses. Login to your “Back Office” and stay up to date with news, reports, your team and your personal account. In the File Library you can find forms and all the available digital Marketing materials. Log in to your Back Office to get access to the File Library.



### BACK OFFICE

In order to get familiar with the Back Office please find attached these useful e-learning videos how to get started with the Back Office.

1. [How to log into your Zinzino account](#)
2. [Update your Partner details](#)
3. [Updating your address](#)
4. [Adding or updating your profile picture](#)
5. [Creating a new Auto-Order](#)
6. [Amending your Auto Order and payment method](#)

### ZINZINO.TV

Check out [Zinzino.tv](#) for video's about products, e-learning videos and insights. In different categories you can find videos that helps you on the way as a (new) Partner. Here is a top list for you:

To start successfully we recommend you to watch these videos on Zinzino.tv to get the most relevant Partner training to start with.

1. [Welcome to Zinzino](#)
2. [Get Started](#)
3. [The Zinzino System](#)
4. [Fast Start Bonuses](#)
5. [Balance Presentation](#)
6. [Balance Test Instruction](#)
7. [A Potential Mega Trend](#)



### DIGITAL TOOLKIT

A monthly Auto Order will give you access to the [Digital Toolkit](#). Three essential digital Partner tools for your daily business in one handy kit, the Digital Toolkit. This Kit includes Zinzino Mobile App, Zinzino HUB and Zinzino GoCore App.

**Zinzino Mobile App** is a Partner Prospecting tool to connect with and reach out to both potetial and existing Customers as well as your team members. The X-factor module ensures that all Zinzino Partners are able to follow as well their own learning curve and get rewarded with Activity Points as they grow and engage with the app. With help of the Mobile App and the HUB you can easily share the Zinzino content (social media assets and blog articles) with your personal website link to your prospects. With this tool you can rest assured that all images and content is vetted and supported by all media platforms. Check out this [video](#) about sharing social media assets on Zinzino Mobile App.

**Zinzino HUB** A contact management system based on a lead generating mechanism using our Zinzino landing pages, personally created for each Zinzino Partner. It is the easiest way for you to share, present and enroll both potential Customers and new members.

**Zinzino GoCore App** is a Partner tool to help you stay motivated, inspired and keep learning from the best in the business. Fresh content on a monthly bases to work on your business developement and further your chances to reach your professional and life goals. You can find a video about the GoCore App [here](#).



## **MARKETING RULES & ETHICS**

We are proud of our Zinzino Independent Partners and as a global direct sales company in the nutrition industry, let us take you through the Rules of Conduct to help you get moving on your journey with us. You, as one of our global health entrepreneurs, play an important role in this, on the frontline serving our Partners and Customers while building a strong global brand. Please read the Zinzino [Marketing Rules and Ethics](#) document to see what you can and can't do on and offline, on social media sites, and at events.

## **ZINZINO TRADEMARKS**

According to our Marketing Rules and Ethics, Partners are not permitted to use any Zinzino trademark, such as brand name, product names or other trademarked words and phrases in the title, description or @username of their Facebook, Instagram (and other social media) accounts. We have compiled a [handy list](#) of approved name examples if you need ideas for your new account name.

## **HEALTH CLAIMS**

Given that our business and brand operate in the health industry, it's essential not to make any false claims as it can lead to serious issues with local governments which we want to avoid. When promoting our Zinzino products it is important that you use only the approved health claims available either on our website or in our product sheets. [Here](#) you can find more information about medical claims do and don'ts.

If you have further questions regarding our rules and guidelines, please contact [marketing@zinzino.com](mailto:marketing@zinzino.com).

## **AVAILABLE MARKETING MATERIAL**

The following Marketing Materials are available in english and will be translated to Simplified Chinese:

1. [Customer Presentation](#)
2. [InfoZinzino](#)
3. [Express Start](#)
4. [Business Presentation](#) (English Keynote and Powerpoint in Back Office)
5. [Short Presentation Online](#) (English Keynote and Powerpoint in Back Office)
6. [Customer Demonstration Online](#) (English Keynote and Powerpoint in Back Office)

## ZINZINO MARKETING & COMMUNICATION CHANNELS

Make sure all members of your team has signed up for our Weekly Partner Newsletter and Monthly Customer Newsletter and receive updates on the latest news, upcoming events, campaign information and all important company news you need to know to stay on top and be able to develop your Zinzino career in the best possible way.

Learn [HERE](#) how to help your Customers to sign up for our newsletter.

Learn [HERE](#) how you as a Partner can sign up for our newsletter.

Share our [blog](#) with your customers and add events to the calendar in the Back Office for all Partners to see when you have an event or presentation.

## FOLLOW ZINZINO ON SOCIAL MEDIA



### Facebook For Partners:

Facebook Group exclusive to you and your fellow Partners. Be sure to join the group to connect with other Partners and to catch up with the latest Partner news! Spread the news in your team by sharing the [flyer](#) that includes a simple explanation of how to join this closed Facebook Group!

- **Team Zinzino Asia** [JOIN HERE](#)  
Facebook Group for Partners working in the Asian market
- **Team Zinzino Official** [JOIN HERE](#)  
This group is the official global Facebook group for Partners

### For Customers:

If you want to invite your Customers or potential Partners, you are welcome to invite them to follow Zinzino's official Facebook accounts.

- **Zinzino's Malaysian Facebook account:** [JOIN HERE](#)  
Facebook Group for Customers in Malaysia
- **Zinzino's official Facebook account:** [JOIN HERE](#)  
This account is the official global Facebook account for Customers or potential Partners.



### INSTAGRAM

Zinzino's official Instagram account: [JOIN HERE](#)  
Team Zinzino (*for Partners*): [JOIN HERE](#)



### YOU TUBE [JOIN HERE](#)



### PINTEREST [JOIN HERE](#)



### LINKEDIN [JOIN HERE](#)