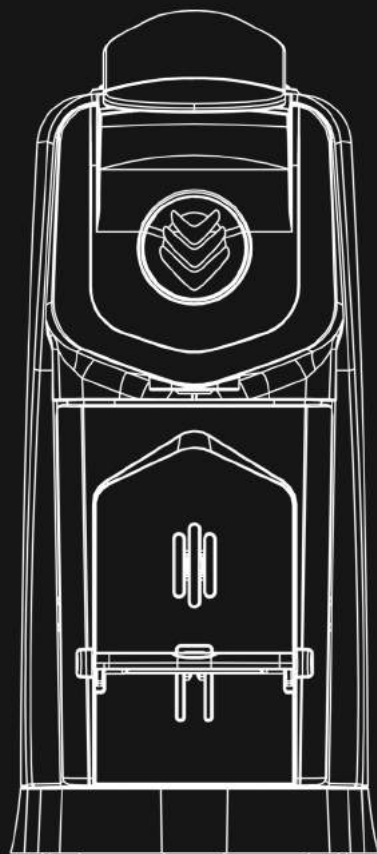


eoh

L'ESPRESSO FRANÇAIS

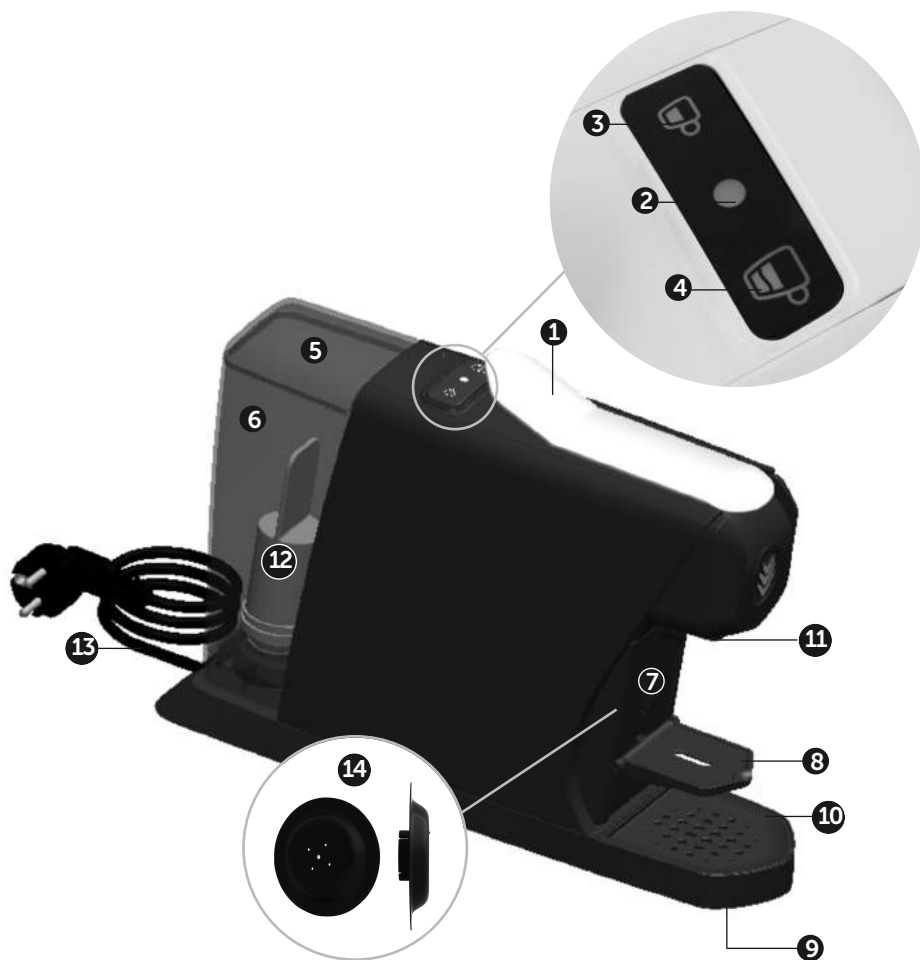


SYSTEM
1,2,3 SPRESSO

Malongo®



DESCRIPTION DE LA MACHINE
DESCRIPTION OF THE MACHINE
DESCRIZIONE DELLA MACCHINA
DESCRIPCIÓN DE LA MÁQUINA



SYSTEM
1,2,3 SPRESSO

PIECES DETACHEES

INSTALLATION ET UTILISATION DES PIÈCES DÉTACHÉES

Les pièces détachées, le Filtres N°12 ainsi que les kits détartrages spécifiques à votre machine EOH sont disponibles sur www.malongo.com ainsi qu'en boutique Malongo.

1- Les pièces détachées, accessoires et consommables achetés sur la boutique en ligne doivent toujours être installés et utilisés conformément aux manuels d'utilisation de la machine concernée. Ce manuel, fourni avec le produit, est également disponible sur notre Site internet.

2- Les pièces détachées et accessoires sont destinés à être installés et utilisés uniquement sur les machines Malongo 1,2,3 Spresso®.

3- L'installation et l'utilisation adéquates et correctes des pièces détachées achetées sur la boutique en ligne relèvent de la seule responsabilité des clients. Pour recevoir des conseils personnalisés et appropriés, les clients sont invités à se référer aux instructions figurant sur l'emballage des pièces commandées, et/ou dans les manuels d'utilisation de la machine.

4- La CMC Malongo ne pourra être tenue responsable en cas de réclamation résultant d'une utilisation et/ou d'une installation non conforme de la pièce détachée, d'une utilisation et/ou d'une installation de la pièce détachée associée à d'autres appareils avec lesquels le produit n'est pas compatible, ou à une mauvaise installation de la pièce détachée. Il est rappelé qu'une utilisation et/ou une installation non recommandée est susceptible d'entraîner des préjudices corporels.

CARACTERISTIQUES TECHNIQUES

Mise en veille automatique

Poids : 3 kg

Puissance : 1250 W

Pompe : 15 bars

Voltage : 220-240 V

Réservoir : 0,8 litre

Dimensions carton (L x l x h) : 395mm x 167mm x 325mm.

La machine «1,2,3 SPRESSO®» est garantie 5 ans à compter de sa date d'achat dans l'Union Européenne.

Les dégâts dus au tartre sont vérifiables et ne sont pas couverts par la garantie.

Cet appareil est conforme aux normes CE.

Recyclage dans le respect de l'environnement



Les équipements électriques et électroniques font l'objet d'une collecte sélective.

Ne pas se débarrasser des déchets d'équipements électriques et électroniques avec les déchets municipaux non triés, mais procéder à leur collecte sélective.

SAFETY INSTRUCTIONS

- The machine is designed to prepare drinks in accordance with these instructions.
- Do not use the machine for purposes other than those intended.
- Do not operate the machine without a pod inserted.
- Do not use the machine without water.
- This machine meets EC standards, and all repairs must be entrusted to the Malongo maintenance service.
- This machine has been designed exclusively for indoor use and for use in non-extreme temperature conditions.
- Protect your machine from direct sunlight, splashes of water and damp.
- This machine is exclusively designed for home use and similar usages such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments.

- This appliance can be used by children ages from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.

Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

For countries outside the European Union:

The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.

Children being supervised not to play with the appliance.

- The manufacturer cannot be held liable and the warranty will not apply in the event of commercial usage, inappropriate handling or use, damage caused by incorrect use, incorrect operation, repairs by a non-professional or non-compliance with instructions.
- Avoid fire risks and risks of fatal electrical shocks.
- In the event of an emergency: immediately unplug the machine from the electrical socket.
- Only connect the machine to suitable sockets, which can be easily accessed and are earthed. Check that the voltage of the energy source corresponds to that indicated on the information plate. Using an inappropriate connection point will render the warranty null and void.
- The machine must only be connected after installation.

- Do not pull the power cable over sharp edges, secure the cable or allow it to hang.
- Keep the power cable away from heat and moisture.
- If the power cable is damaged, it must be replaced by the manufacturer, the manufacturer's after-sales service or people with a similar qualification to avoid danger.
- Do not use the machine if the power cable is damaged.
- If the use of an electrical extension lead proves necessary, only use an earthed lead with a conductor cross-section of at least 1.5mm.
- Do not place the machine on or near to hot surfaces such as radiators, cookers, ovens, gas burners, naked flames, or similar sources of heat, to avoid any dangerous damage.
- Always place the machine on a stable, horizontal and flat surface. The surface must resist heat and fluids such as: water, coffee, scale remover or other.
- Unplug the machine if it is not to be used for an extended period.
- Unplug the machine by pulling on the plug and not on the power cable to avoid damaging the lead.
- Unplug your machine and allow to cool before cleaning and servicing.
- Never touch the electrical wire with wet hands.
- Never immerse the machine, partially or fully, in water or another liquid.
- Never place the machine, partially or fully, in a dishwasher.
- Electricity and water are a dangerous combination and can lead to deadly electrical shocks.
- Do not open the machine. Dangerous voltage inside.
- Do not place objects in openings. This could cause a fire or an electrical shock.
- Unplug the machine and leave to cool down before cleaning. When cleaning the waste collector, water tank, drip tray, grid and percolation unit, use water and a mild detergent.
- Do not use the machine for any purpose other than that for which it was intended. Inappropriate use of the machine could cause injury.
- Surfaces may heat up during use. The surface of the heating element will remain hot for a certain period after use.
- Do not touch the hot surfaces. Use the levers or buttons provided.
- The coffee machine shall not be placed in a cabinet.

MALONGO would like to thank you for purchasing your new made-in-France EOH espresso machine with its 5-year warranty. Thanks to a pressure of 15 bar, your espresso machine can offer the best possible coffee flavour, leaving you free to sit back and enjoy.

This machine is only compatible with 1,2,3 SPRESSO® natural fibre paper pods. Enjoy the full flavour of quality organic fair trade coffees.

Browse the various coffee regions in Africa, Asia and America via our selection of coffee pods, all roasted in France.

The machine can prepare two sizes of coffee cups thanks to the two no. 3 and no. 4 coffee buttons on the top of the machine. Our aim is to keep all coffee fans happy, whether they prefer a strong kick or a long relaxing drink.

The machine is part of our eco-responsible policy, and will automatically switch to standby after 8 minutes without use.

The coffee cannot flow continuously from the machine for more than 60 seconds. Beyond this period, the coffee cycle stops automatically.

Try the true flavour of an espresso coffee thanks to EOH. Malongo wishes you a happy coffee break!

RECOMMENDATIONS

- To get the best out of your espresso coffee machine, make sure you follow the instructions in this manual and take good care of your water quality.

- Fill the tank (no. 6) with fresh water each time it is used (daily) We do not recommend using bottled water, without using the tank filter (no. 12), as the mineral content of such water is often high and could lead to scale in your machine).

- Regularly replace the tank filter (no. 12) when the automatic warning (blue light no. 2 flashes slowly) comes on.

- If the machine is not used for more than 48 hours, we recommend rinsing your machine's water circuit.

- Frequently empty the pod basket (no. 7). A full pod basket can prevent new coffee pods from entering the machine, and the new pods may be damaged when the handle is closed (no. 1).

- Never push on handle no. 1 excessively, this could damage your new coffee pods.

DESCRIPTION OF THE MACHINE

1 - Handle	6 - Tank	11 - Coffee spout
2 - Central light	7 - Used pod basket	12 - Tank filter
3 - Keypad - Small coffee button	8 - Lifting cup holder	13 - Power cable
4 - Keypad - Large coffee button	9 - Strainer	14 - Starter pod supplied with the machine in the pod basket
5 - Tank lid	10 - Strainer grid	(7). Save for later use.

FIRST USE

Remove the machine from its packaging and place it on a stable work surface, near to a mains plug.

Remove the protective wrapping from the handle (carefully read the user precautions printed on the wrapping).

Remove the pod basket (7) from the machine and remove the filter (12) and the starter pod (14) it contains. **SAVE THE STARTING POD, IT WILL BE USEFUL LATER**

Remove the protective wrapping from the handle (carefully read the user precautions printed on the wrapping).

Put back the pod basket (7), the strainer (9), and the strainer grid (10).

Rinse the water tank (6) and tank lid (5) with tap water.

Rinse the filter (12) with tap water.

Place the filter (12) in the water tank (6), in the slot provided for this purpose (push right to the back – see Filter replacement chapter on page 23).

Then:

1 - Fill the tank with fresh water (6).

2 - Plug in the power cable (13).

3 - The central light (2) will display 3 colours (blue, white and red) one after the other, and then go out. The machine is now on stand-by.

4 - Press coffee button (3) or (4) to start heating (both coffee buttons flash).

5 - When the machine reaches the required temperature, the two coffee buttons (3) and (4) will stay ON steady.

6 - Use the starter pod (14) provided with your machine, previously collected in the pod basket (7).

7 - Pull on the machine handle (1) to maximum while lifting to reveal the pod slot.

8 - Insert the starter pod (14), whatever side, in the slot and check positioning.

9 - Push the handle (1) towards the control buttons until completely closed.

You will need a container with a capacity of 0.5 l or more for the following operations. Place this container under the machine coffee spout to catch the rinsing liquid.

10 - Press the Large Coffee button (4). The light on the selected button will flash slowly and the other button will go out. Initial rinsing will start. Rinsing will stop automatically at the end of the cycle.

Repeat the operations twice to finalise rinsing.

11 - After the machine has been rinsed, raise the handle as far as possible (1) while pulling towards you, the starter pod (14) will then fall into the used pod basket (7). Pick up the starter pod (14) and save for later use, dispose of the liquid in the pod Basket (7), and dispose of the liquid in the container used to catch the rinsing liquid. Refit the pod Basket (7) in place.

After the machine has been rinsed, it can be used normally.

NOTE: If the machine is not used for more than 48 hours, we recommend repeating steps 1 to 11 of this section.

MAKING A CUP OF COFFEE

The machine is only compatible with MALONGO 1,2,3 SPRESSO® pods.

- 1 - Fill the tank with fresh water (6).
- 2 - Plug in the power cable (15).
- 3 - The central light (2) will display 3 colours (blue, white and red) one after the other, and then go out. The machine is now on stand-by.
- 4 - Press coffee button (3) or (4) to start heating (both coffee buttons flash).
- 5 - When the machine reaches the required temperature, the two coffee buttons (3) and (4) will stay ON steady, and the machine is ready to serve coffee.
- 6 - Open the coffee pod packaging, remove the lid, and take out the pod.
- 7 - Pull on the machine handle (1) to maximum while lifting to reveal the pod slot.
- 8 - Insert the pod in the slot and check positioning (the pod must not protrude).



- 9 - Push the handle (1) towards the control buttons until completely closed.

IMPORTANT: It is essential to fully close the handle in order to obtain a great cup of coffee. This Eco-Responsible machine is not equipped with an automatic closing device to reduce energy consumption, therefore the user must push lightly on the bent end of the handle with the palm of their hand, to fully close the handle.

It is easy to know when the required position has been reached, the handle will resist closing when approaching closure and then all resistance will disappear when the handle is in the correct closed position.



However, do not push hard on the very end of the handle. Excessive pushing forces can indeed be caused by a pod remaining in the machine from a previous cycle, or a full pod basket (empty the pod basket on a regular basis to avoid any damage to your new coffee pods for this reason).



10 - Press the required button: Small coffee (3) or Large coffee (4). The light on the selected button will remain on and the other button will go out. The coffee is on its way. The coffee cycle stops automatically at the end of the cycle or can be interrupted manually by pressing the selected button again.

11 - After the coffee pod has brewed, raise the handle as far as possible (1) while pulling towards you, the used pod will then fall into the used pod basket (7). The machine is then ready to make another coffee.

PROGRAMMING

The 2 coffee options (small or large) are pre-programmed by default (4 cl for a small coffee and 12 cl for a large coffee). You can change these volumes as follows:

1 - Start the machine (see instructions in the above section). The white lights on the coffee buttons (3) and (4) must stay ON (the machine is at the right temperature, ready to make coffee). Check that the water tank (6) contains enough water to enter settings.

2 - Press and hold the coffee button for the volume you wish to change for at least 5 seconds. The white light on the button will then flash rapidly, and the central indicator (2) will light up white. The machine is now in programming mode.

3 - Raise the handle (1) and insert a pod.

4 - Lower the handle (1) and press the coffee option to be programmed (the button selected previously, which is now flashing), the central light will go out and the machine will start to pour the coffee.

5 - Once the required volume of coffee has been poured, press the same button again to stop serving and save the selected volume.

6 - The white light on the programmed button will then stay ON (together with the light on the other coffee button), the programming has been saved for the button. The machine is ready to make coffee.

Note: the factory settings for coffee options can be recovered as follows:

1 - Start the machine (see instructions in the above section). The white light on the coffee buttons (3) and (4) must stay ON (the machine is at the right temperature, ready to make coffee).

2 - Press and hold the coffee button for the volume you wish to change for at least 5 seconds. The white light on the button will then flash rapidly, and the central indicator (2) will light up white. The machine is now in programming mode.

3 - Press and release the other coffee button: the button light will stop flashing, factory settings are re-established, the two coffee button lights (3) and (4) will come ON, and the machine is ready to serve coffee.

WARNING LIGHTS

- The lights come on and immediately go out in **"Blue"**, **"White"**, **"Red"** colours
When plugged into the mains power, this confirms that the machine is setting up.
- The coffee option lights (3) and (4) flash simultaneously (slowly)
The machine is heating up
- The coffee option lights (3) and (4) are ON steady
The machine is ready to make coffee
- Only the light on one of the coffee options (3) or (4) is ON steady
The selected coffee option cycle is in progress
- The light on one of the coffee options (3) or (4) is flashing rapidly and the central light is ON steady
Coffee volume programming mode is activated for this button
- The light on one of the coffee options (3) or (4) is flashing rapidly and the other lights are OUT
The flashing button is being programmed
- The central **orange** light (2) is flashing slowly
The machine must be descaled. Refer to the chapter on how to descale the machine in these instructions. After descaling, the central light will go out.
- The central **blue** light (2) is flashing slowly
Water tank filter no. 12 must be replaced. Refer to the chapter on "Filter replacement" for the machine in this manual. This filter can be ordered via the Malongo on-line shop (www.malongo.com), or purchased from a Malongo boutique.
After replacing the filter, press the small and large coffee buttons briefly and simultaneously: the central light will then go out.
- The central **red** light (2) is flashing rapidly
Your machine has a technical issue. Unplug the machine's power cable from the mains plug, wait for 3 mn and then replug. If the problem remains, **contact your distributor to organise a repair and/or replacement:**
- The central **blue** light (2) is flashing rapidly
The machine has been stored at a low temperature (less than 5°C). The machine must be stored at a higher temperature to de-activate the "low temperature" safety function and allow the machine to be used.

DESCALING THE MACHINE

Your **EOH** Malongo machine must be regularly descaled in order to maintain its coffee brewing standards. The machine will automatically indicate when descaling is required, the central light on the machine will flash slowly while **orange**.

The machine must be rapidly descaled otherwise the life and performance of your machine could be reduced.

IMPORTANT : Excessive scale due to machine use without a tank filter and/or not running a descaling cycle can invalidate the warranty.

Using white vinegar on the machine can lead to irreversible damage. Using this unauthorised product or any other substance not approved by Malongo could invalidate the warranty.

The machine must be descaled using the Malongo descaling kit, which can be obtained from the Malongo boutique or via the Malongo on-line shop: <https://malongo.com/>

Make sure you read the instructions provided with the kit and descale as recommended.

CLEANING

Turn off and unplug the machine, and leave to cool down completely before cleaning.

Clean the main part of your **EOH** machine with a damp sponge. Wash the water tank (6), pod basket (7), strainer (9), and strainer grid (10) regularly and allow to dry before refitting.

Reminder: Never immerse the machine in water to clean. Never place the machine in a dishwasher.

FILTER REPLACEMENT

Empty the water out of the tank (6).

Remove the used filter (12) and pulling upwards and out of the tank.

Dispose of the used filter (12) in the bin for non-recyclable waste.

Remove the new filter from its bag (12).

Dip the new filter (12) in the fresh water and stir to remove any air bubbles. Do not use the rinsing water to make coffee.

Insert the filter (12) in the housing at the bottom of the water tank (6), press vertically on the top of the filter to connect as required.

The filter (12) must fit in its housing.

Fill the tank with fresh water (6).

Place a large cup on the strainer grid (10) and rinse the machine: press the large coffee button (4) after inserting the plastic rinsing pod in the machine (supplied with the machine).

Dispose of the rinsing water: your machine is ready for use.

To reset the filter replacement warning (central blue light (2) flashes slowly), press briefly (less than 5 seconds) and simultaneously on the two coffee option buttons (3 and 4): the light will go on.

Key information:

- Store new filters in their original sealed packaging, in a cool dry location away from direct sunlight
- Only filter cold water
- Clean the tank on a regular basis (6).
- Periodically replace the filter (12), every 250 coffees (when the central blue light (2).
- Never re-use a used filter (12) dispose of the filter immediately after the 250 coffees.

When can you find a tank filter no. 12 ?

This filter can be ordered via the Malongo on-line shop (www.malongo.com), or purchased from a Malongo boutique.

QUICK REPAIR GUIDE

THE POD DOES NOT FULLY FIT IN THE SLOT

- Check that the handle (1) is completely open before inserting the pod.
- Empty the pod basket (7).
- Check that no used pod is still caught inside or partially ejected.

After emptying the pod basket (7) if a pod is still visible in the slot, use your finger tip to push it out.

I CAN'T MAKE COFFEE.

- No light is ON. The machine is on stand-by.

Press coffee button (3) or (4), to re-activate the machine.

- If the white lights on each button start to flash slowly. The machine is heating up. Wait until the machine reaches the required temperature (the white light on each button stays ON steady). The machine is ready to make coffee.

- If the lights do not start flashing. Check that the machine is plugged in and the socket is functional. If the problem remains, contact the Malongo after-sales service on the number provided in the "Troubleshooting" chapter, to organise a repair and/or replacement.

- If the central red light (2) flashes rapidly, unplug the machine's power cable from the mains plug, wait for 3 mn and then replug. If the problem remains, contact the Malongo after-sales service on the number given in the "Troubleshooting" chapter to organise a repair and/or replacement.

- If the central blue light (2) flashes rapidly, the machine has been stored at a low temperature (less than 5°C). The machine must be stored at a higher temperature to de-activate the "low temperature" safety function and allow the machine to be used.

- If the white lights on each button flash slowly. The machine is heating up. Wait until the white lights on each coffee button are ON steady. The machine is ready to make coffee.

THE PODS FAIL TO EJECT WHEN THE HANDLE IS OPENED

- Check that the handle (1) is completely open.
- Check that the pod basket (7) is empty.
- Repeatedly open and close the handle (1) to push the pod out.
- If necessary, push the pod with your finger tip.

COFFEE POURING IS SLOW

- The machine is making the usual noises.

Check that the handle is fully closed (1).

Check that the water or coffee are not pouring into the pod basket (7).

- The machine is making a strange noise.

Remove the tank (6) and check that water flows when you push the valve.

Refit the tank (6) and check that it is in the required position.

If the tank (6), contains water, the machine may need descaling. If descaling does not solve the problem with the machine, a technical incident has occurred. Please contact the Malongo after-sales service on the number provided in the "Troubleshooting" chapter, to organise a repair and/or replacement.

COFFEE POURING IS SLOW

- The machine is making the usual noises.

Check that the handle is fully closed (1).

Check that the water or coffee are not pouring into the pod basket (7).

- The machine is making a strange noise.

Remove the tank (6) and check that water flows when you push the valve

Refit the tank (6) and check that it is in the required position.



LEAKS UNDER THE MACHINE

- Check that the tank (6) is in position.

The upper hook is in its housing.

The end-piece is inserted in the machine slot.

The part is fully inserted.

- Check that the strainer (9) is not full.

Remove the pod basket (7).

Remove the strainer (9) and empty if necessary.



TROUBLESHOOTING

If you were unable to solve your problem using the "Quick repair guide", you can contact your distributor and our teams will be delighted to help and find a quick solution.